VCSQI

VIRGINIA CARDIAC SERVICES QUALITY INITIATIVE

MEMBER HANDBOOK

Your guide to navigating VCSQI's resources, understanding your role as a member, and making the most of the opportunities available across our collaborative network.

2026

VCSQI MEMBER RESOURCE HANDBOOK

Connect • Inform • Convene

The Virginia Cardiac Services Quality Initiative (VCSQI) brings hospitals, clinicians, and statewide partners together to improve cardiac care through collaboration, data transparency, and a shared commitment to excellence. This handbook is your guide to navigating VCSQI's resources, understanding your role as a member, and making the most of the opportunities available across our collaborative network.

YOUR ROLE AS A VCSQI MEMBER

As a member of VCSQI, you help shape the future of cardiac care in Virginia. Your participation in workgroups, contribution to shared data, and engagement with fellow members strengthens our collective ability to deliver high-quality, equitable care to every patient. You are an essential part of a statewide effort to learn together, solve problems together, and improve together.

Contents

Your Role as a VCSQI Member 2

CONNECT 5

Strengthening collaboration, aligning systems, and bridging organizations across Virginia. 5

Mission, Vision & Goals 5

Membership & Participation 5

Become a Member 5

Member Sites (statewide network) 5

Member Profiles 5

Leadership & Governance 5

Board of Directors 5

Organizational Alliances 5

Member Portal & Engagement Tools 6

Members Page 6

Partner & Promote 6

Collaborator of the Year 6

Member Profile & Site Access 6

What Your Profile Allows You to Do: 6

How to Update Your Profile: 6

Email Subscription & Communications 6

Email Deliverability & Whitelisting 7

Recommended action: 7

Contact & Outreach 7

Shop / Branded materials 7

INFORM 7

Metrics & Performance Data 7

Member-Level Metrics (internal) 7

Protocols & Evidence-Based Tools 7

Strategies for Change 8

CABG Readmissions Calculator 8
Educational DEI Tools 8
DEI for Providers 8
DEI for Patients 9
Publications & Annual Reports 9
Publications 9
Annual Reports 9
Surveys & Data Collection 9
Regulatory & Policy Reference 9
Virginia State Law 9
CONVENE 9
Quality Committee 9
Perfusion Group 9
Quality Initiatives Workgroups 10
Quarterly Collaborative Meetings 10
Main statewide convening event 10
Claim CME Credit via our partners at UVA. 10
Quarterly Meeting Archives 10
PULSE Program 10
Angiogram Film Review 10
Calendar of Events 10
Announcements 10

CONNECT

Strengthening collaboration, aligning systems, and bridging organizations across Virginia.

MISSION, VISION & GOALS

Learn why VCSQI exists and how our statewide collaborative is transforming cardiac care through unity, transparency, and shared purpose.

🔗 https://www.vcsqi.org/about

MEMBERSHIP & PARTICIPATION

See how your hospital or practice can join the network and gain access to shared data, expertise, and improvement resources.

Become a Member

🔗 https://www.vcsqi.org/become-a-member

Member Sites (statewide network)

🔗 https://www.vcsqi.org/member-sites

Member Profiles

🔗 https://www.vcsqi.org/members

LEADERSHIP & GOVERNANCE

Meet the leaders and alliances guiding VCSQI's growth, strategy, and commitment to improving cardiac care for every patient.

Board of Directors

🔗 https://www.vcsqi.org/board

Organizational Alliances

🔗 https://www.vcsqi.org/alliances

VHAC – VIRGINIA HEART ATTACK COALITION (OUR PARTNER)

Explore how our statewide partner, VHAC, works alongside VCSQI to align hospitals, EMS, ED teams, and cardiology programs in creating a faster, more reliable system of care for heart attack patients.

🔗 https://www.vcsqi.org/vhac

MEMBER PORTAL & ENGAGEMENT TOOLS

Step into the members-only space where teams access tools, collaborate, and promote their involvement in statewide quality work

Members Page

A secure hub where members access shared resources, internal tools, workgroup materials, and collaborative updates.

🔗 https://www.vcsqi.org/members

Partner & Promote

A collection of branding assets, messaging tools, and promotional materials that help members highlight their involvement in VCSQI.

🔗 https://www.vcsqi.org/partner-promote

Collaborator of the Year

A recognition program celebrating individuals or teams who exemplify collaboration, innovation, and impact across the VCSQI community.

🔗 https://www.vcsqi.org/collaborator

MEMBER PROFILE & SITE ACCESS

Your Member Profile provides secure access to VCSQI's digital resources and ensures you receive updates relevant to your work.

What Your Profile Allows You to Do:

- Update your contact information and organizational affiliation
- Manage notifications and communication preferences
- Access protected documents, data dashboards, and meeting archives
- Participate in forums, workgroups, and site member interactions

How to Update Your Profile:

1. Log in via the Member Login button on the site
2. Click your user icon in the upper-right corner
3. Select My Account
4. Update your details and save changes

Keeping your profile current ensures smooth communication across the collaborative.

EMAIL SUBSCRIPTION & COMMUNICATIONS

VCSQI communicates important updates, meeting reminders, and new resources through our mailing list. Members are encouraged to subscribe via the website's Subscribe section

to ensure they receive all relevant communications.

🔗 Available at https://www.vcsqi.org (site footer)

EMAIL DELIVERABILITY & WHITELISTING

To ensure you receive VCSQI communications—including meeting reminders, protocol updates, announcements, and collaborative opportunities—please whitelist our email addresses within your organization's email system. Adding VCSQI and VHAC to your safe-sender list helps prevent messages from being filtered into spam or blocked by security settings.

Recommended action:
Share our primary email addresses with your IT department and request that they be added to your organization's safe-sender or approved domain list.

🔗 https://www.vcsqi.org/whitelist

CONTACT & OUTREACH

Connect with VCSQI for partnerships, questions, and collaborative opportunities.

🔗 https://www.vcsqi.org/contact

SHOP / BRANDED MATERIALS

🔗 https://www.vcsqi.org/shop

INFORM

Delivering the data, tools, and resources that elevate clinical excellence and improve outcomes.

METRICS & PERFORMANCE DATA

Offers a clear view of statewide cardiac outcomes and benchmarks to guide quality improvement.

Member-Level Metrics (internal)

🔗 https://www.vcsqi.org/members

PROTOCOLS & EVIDENCE-BASED TOOLS

Access proven pathways and recommendations supporting consistent, high-quality care across cardiac programs.

🔗 https://www.vcsqi.org/protocols

Available Protocols & Tools:

Protocol	High-Level Summary
VHAC Pulmonary Embolism Response (PERT) Protocol	Standardizes rapid PE identification, risk assessment, and coordinated treatment to reduce delays and improve survival.
Shock Protocol	Provides early recognition criteria and stepwise escalation (including mechanical support) for managing cardiogenic shock.
AKI Reduction Recommendations	Offers best practices to prevent acute kidney injury through optimized fluid, contrast, and medication management.
Atrial Fibrillation Prophylaxis Protocol	Outlines prevention and treatment strategies to reduce postoperative atrial fibrillation after cardiac surgery.
Prolonged Ventilation Protocol	Guides early extubation readiness and respiratory management to shorten ventilation time and prevent complications.
Readmissions Protocol	Standardizes practices across the care continuum to lower cardiac surgery readmission rates.
Readmission Calculator Toolkit	Identifies high-risk patients using a prediction tool and provides planning resources to prevent readmission.
Data Manager FTE Recommendations	Recommends appropriate staffing levels for accurate, timely registry data abstraction and reduced workload strain.
RBC (Red Blood Cell) Protocol	Establishes evidence-based transfusion thresholds and conservation techniques to reduce unnecessary RBC use.

STRATEGIES FOR CHANGE

Showcases real interventions and success stories from member hospitals that others can replicate.

🔗 https://www.vcsqi.org/strategies-for-change

CABG READMISSIONS CALCULATOR

Use predictive tools that help clinicians identify risk and prevent complications.

🔗 https://www.vcsqi.org/cabg-readmissions

EDUCATIONAL DEI TOOLS

Resources supporting equitable, culturally attuned care for both providers and patients.

DEI for Providers

🔗 https://vcsqi.org/dei-for-providers

DEI for Patients

https://www.vcsqi.org/dei-for-patients

PUBLICATIONS & ANNUAL REPORTS

Access research, progress updates, and evidence of VCSQI's statewide impact.

Publications

https://www.vcsqi.org/publications

Annual Reports

https://www.vcsqi.org/annual-reports

SURVEYS & DATA COLLECTION

Submit structured feedback and operational data to help shape statewide initiatives.

https://www.vcsqi.org/surveys

REGULATORY & POLICY REFERENCE

Virginia State Law

Review laws and guidelines that shape cardiac program operations in Virginia.

https://www.vcsqi.org/law

CONVENE

Bringing teams together to share, learn, collaborate, innovate, and solve statewide challenges.

QUALITY COMMITTEE

Join monthly discussions to review data, share insights, and identify improvement opportunities.

https://www.vcsqi.org/qualitycommittee

PERFUSION GROUP

Collaborate with perfusion leaders to align practices, review data, and improve outcomes.

https://www.vcsqi.org/perfusion

QUALITY INITIATIVES WORKGROUPS

Engage with focused teams addressing key challenges—such as shock, PBM, ED bypass, and readmissions—across hospitals and systems.

🔗 https://www.vcsqi.org/quality-initiatives

QUARTERLY COLLABORATIVE MEETINGS

Participate in VCSQI's signature statewide gatherings for education, CME, data sharing, and best practice alignment.

Main statewide convening event

🔗 https://www.vcsqi.org/quarterlymeetings

CME Portal

Claim CME Credit via our partners at UVA.

🔗 https://www.vcsqi.org/cme

Quarterly Meeting Archives

🔗 https://www.vcsqi.org/quarterlymeetings

PULSE PROGRAM

A quality initiative for clinicians and professionals committed to quality improvement.

🔗 https://www.vcsqi.org/pulse

ANGIOGRAM FILM REVIEW

A structured peer-review process using MACPAQ angiogram evaluations to assess case appropriateness and procedural success.

🔗 https://www.vcsqi.org/film-review

CALENDAR OF EVENTS

View upcoming meetings, trainings, and collaborative sessions across VCSQI and partner organizations.

🔗 https://www.vcsqi.org/calendar

ANNOUNCEMENTS

Stay updated on new protocols, statewide achievements, and upcoming engagement opportunities.

🔗 https://www.vcsqi.org/announcements

If you need help accessing the portal, updating your profile, or navigating resources, our team is here to support you.

Info@VCSQI.org

Thank you for being an essential part of the Virginia Cardiac Services Quality Initiative. Your dedication to collaboration, transparency, and continuous improvement strengthens cardiac care across our state. Together, we are building a system where every patient receives the safest, most effective, and most equitable care possible. We are grateful for your partnership and look forward to the work we will continue to accomplish—together.